Total Workforce Management Services (TWMS) Quick User Guide

Managing your SAAR-Ns -Workforce Manager



Revision May 2012

Accessing the SAAR-N Module

TWMS automates the workflow for initiating and approving the OPNAV 5239/14 (SAAR-N) request form for all employees requiring access to Navy computing systems. These requests can be initiated by management or by the individual employee. Once all the fields that are initially required for routing are completed and the SAAR-N is digitally signed by the requestor, then it is electronically routed for approval. This user guide focuses on the workforce management side of the SAAR-N process in TWMS.

The employee (self-service) side is detailed to access the SAAR Request module in I.W Man the Home Page click on the

Tools/Function button on the Actions Menu.

Request Manager button located under the Workforce Management Tools

*header fou must have the appropriate permissions to view and/or edit SAAR-Ns.



SAAR REQUEST MANAGER

user

Accessing the SAAR-N Module

The SAAR Request Tool main window is now displayed. This window contains three tabs. The first tab, "Search Requests", is the default view and displays all SAAR-N requests within your scope of access that either have been initiated or are in routing. The second tab, "New SAAR Request", allows you to initiate a SAAR-N for an employee within your scope of access. The third tab, "Default Routing", allows you to create and manage the default routing of SAAR-Ns and will be discussed first.

three tabs. Search Requests New SAAR Request Default Routing You can change the Last Name Status New/Pending Search status of the SAAR-Ns << Previous Page 1 of 3 Next >> Sort by: Last Name you want to display. (39) records found. Req# Requestor SMC UIC ORG Status 287 **BARIN, CLAUDINE** 9C 66001 81320 New Request 1484 **BEAM, RANDY** 9C 66001 55330 New Request 1433 **BULLOCK, JOSEPH** 9C 66001 71001 In Routing The list of employees 235 SW 00246 N00C0WC In Routing CAICEDO, RICHARD already having a new 156 CALAPAN, MYRNA SW 00242 N6200WC New Request 1426 **CERNY, WILLIAM** 90 66001 55150 New Request or pending request will 528 COOPER, JAMES 9C 66001 58210 In Routing 234 **DUNCAN, AMBER** SW 00246 N37B0BC New Request be listed here. 317 **ENGBERG, CHARLES** SW 00242 N6400WC New Request 135 **FARRENS, JAMES** SW 00242 N6400BC New Request 1441 **GABRI, MARSHA** NW 68742 N64WI New Request 158 GARTON, JOHN NW 68742 N9212BA New Request GILLIS, GRETTA 452 HO 00052 N62A New Request 335 HICKMAN, NADJA SW 00242 N6400WC **New Request** HOWER, CRAIG 387 New Request

3

Routing chains used to digitally approve all SAAR-Ns are created and maintained in TWMS. All routing chains have the following attributes:

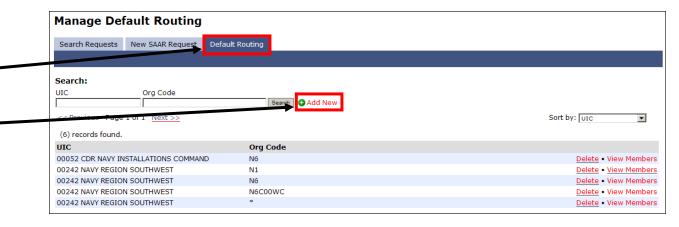
- Are associated with one UIC and at least one Org Code
- Contains a list of approver names and email addresses which must include both the Security Manager and the IAM role
- Displays the routing sequence for approvals of SAAR-Ns
- The first approver will always be the immediate supervisor of the requestor

Together, these attributes create a routing chain 'template'.

Selecting the Default Routing tab will display all the existing routing chains for the UICs and Org Codes within your scope of access. Here you can search for a specific routing chain or sort them by UIC or Org Code. You can also view the members of each of these existing routing chains or delete the entire routing chain.

To create a routing chain*:

- Click the **Default Routing** tab.
- Click the Add New link.

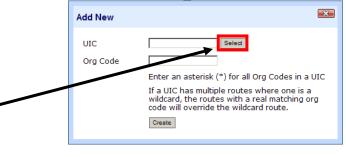


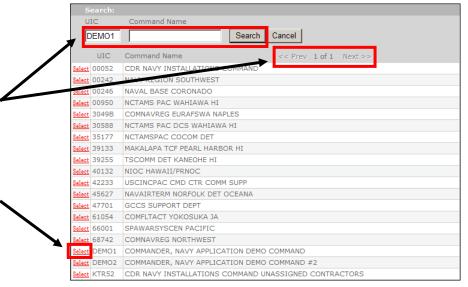
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*You must have the appropriate permissions to create and/or edit SAAR-N routing chains.

You must select a UIC and, at minimum, one Org Code in order to create a routing chain. All SAAR-Ns for employees belonging to this selected UIC and Org Code will be routed for approval using the routing chain created in these steps.

- 3. Click the **Select** button to find the UIC.
- d. Only UICs within your scope of access will display. If you don't see the UIC you want to select then you can page through the list of UICs or enter the UIC or Command Name and click **Search**.
- 5. Click the **Select** link next to the UIC you want to create a routing chain for.

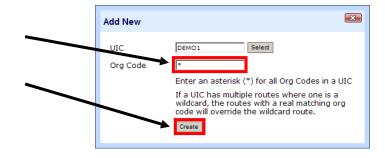




You can choose to have all of the Org Codes within the selected UIC use this routing chain or you can select one Org Code, or several Org Codes (using the wildcard "*") to use this routing chain.

- 6. Enter the Org Code you would like to include for this routing chain.
- 7. Click the **Create** button.

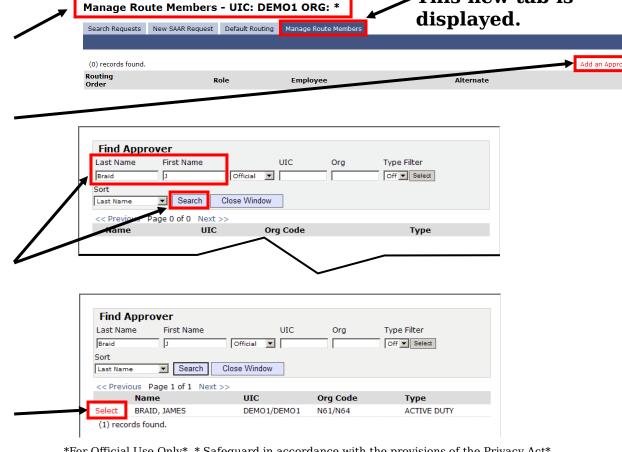
Note: If you enter N6* for the Org Code then this routing chain will, for example, apply to N61, N611, N62, N63, etc. If you also create another routing chain specific to Org Code N64 then this routing chain will NOT use the routing chain for the Org Code N6*.



A new tab, "Manage Route Members", is now available and is automatically displayed for you. There are no restrictions to the employee types you can select from when choosing an approver but they must have a record in TWMS. This new tab is

The header displays the UIC and Org Code(s) of this routing chain.

- Click the **Add an Approver** link.
- 9. Enter part of the Last Name and/or First Name and then click **Search**. The more information you provide the faster the search results. Use the other fields to further narrow your search results.
- Click the **Select** link next to the name of the approver you want to include in this routing



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May 2012

Remember that a valid routing chain must include the Security Manager and IAM roles. You may also choose the same person for more than one role.

11. Click the dropdown arrow to select the role for this approver and then click the **Add Member** button.

The sequence number, role, and name of the approver (including their email address and employee type), now appears in the listing.

12. Repeat steps 8-11 to add other approvers to this routing chain.

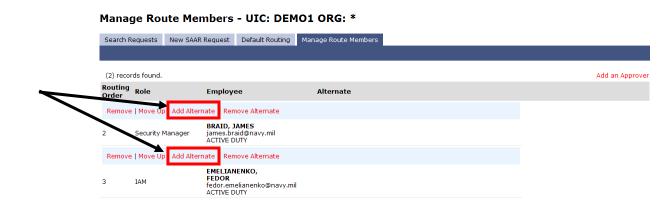




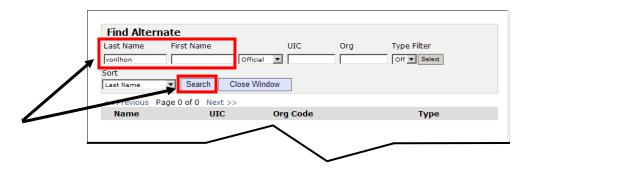
You can add an alternate approver for each of the roles in your routing sequence.

To add an alternate approver:

1. Click the **Add Alternate** link corresponding to the role you want to add an alternate for.

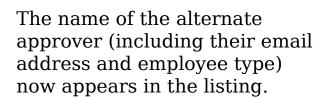


2. Enter part of the Last Name and/or First Name and then click **Search**. The more information you provide the faster the search results. Use the other fields to further narrow your search results.

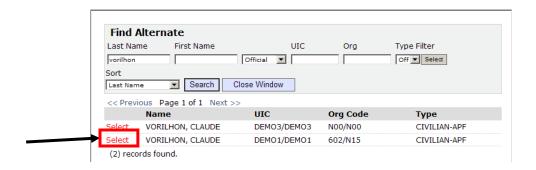


There are no restrictions to the employee types you can select from when choosing an approver but they must have a record in TWMS.

3. Click the **Select** link next to the name of the alternate approver you want to include for this role in the routing chain.



1. Repeat steps 1-3 to add other alternate approvers for other roles in this routing chain.





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Maintaining a SAAR-N Routing Chain

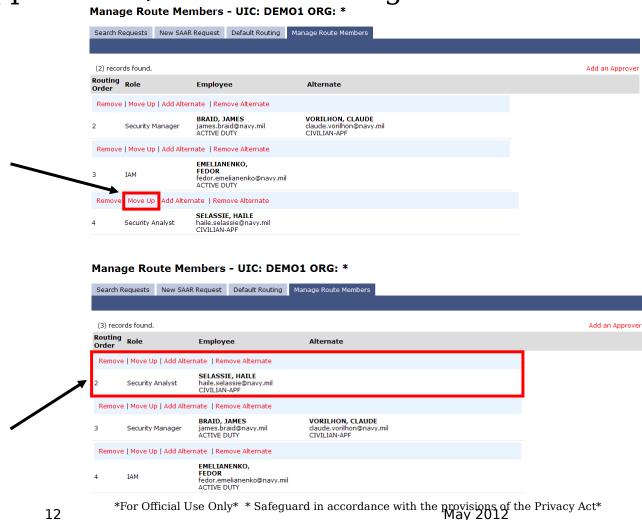
Now that approvers have been added to the routing chain it is easy to change their sequence as well as add or remove an approver or alternate approver to/from the routing chain.

To change the routing chain

sequence:
1. Click the **Move Up** link corresponding to the Approver you would like to move up in the sequence.

2. Repeat step 1 for the same approver or for another approver until they are all in the desired sequence.

Note: The Security Analyst has moved from fourth in the routing chain to second.



Maintaining a SAAR-N Routing Chain

To add/remove an approver or alternate approver:

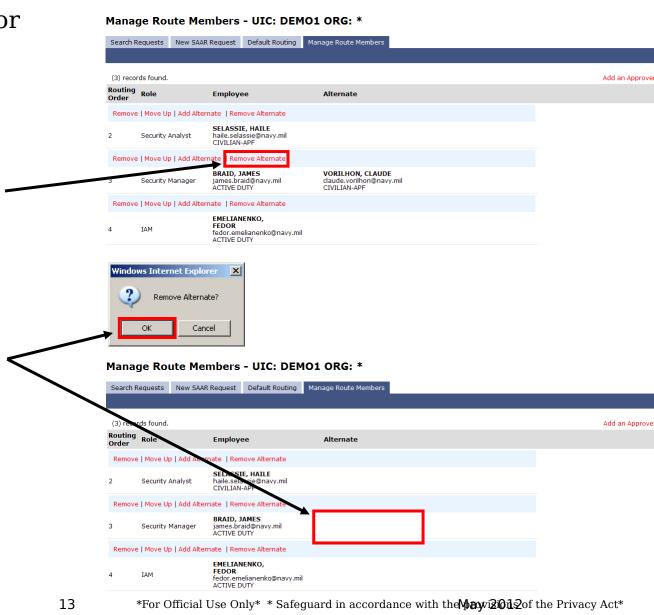
I. Click the **Remove Alternate** link

corresponding to the

alternate approver you

would like to remove from
this routing chain.

2. Click OK to remove this alternate approver. The Alternate Approver has Noteinow Kouchantellow link to add an alternate link to add an alternate approver, click the Remove link to remove the entire approver from the routing chain, or click the Add an Approver link to add an approver type to the routing Managing Your SAAR-Ns - Workforce Manager -



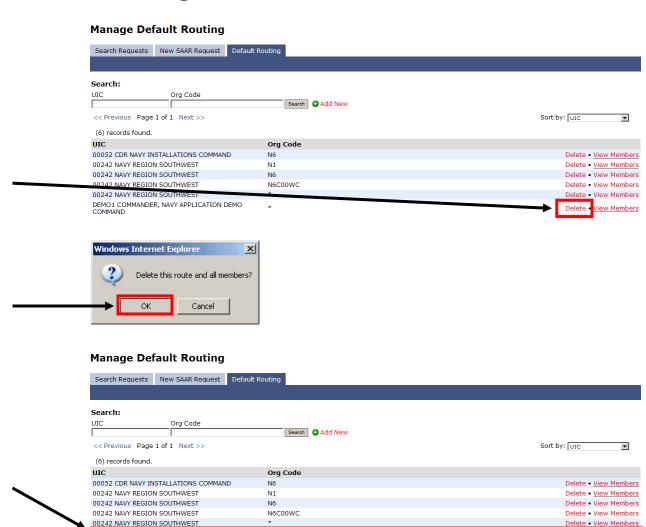
Maintaining a SAAR-N Routing Chain

You can also delete an entire routing chain.

To delete a routing chain:

- Click the **Delete** link corresponding to the UIC/Org Code(s) of the routing chain you would like to delete.
- Click OK to delete this routing chain.

Note: The routing chain for DEMO1 UIC has now been deleted.



Initiating a New SAAR-N Request

SAAR-Ns can be initiated for an employee by a person who has the appropriate privileges in TWMS or by the employee themselves in self-service. You can only initiate a SAAR-N for employees within your scope of access in TWMS. After initiating a request for another employee an email will be sent to them letting them know that they must go to their self-service in TWMS and complete Part I and/or digitally sign the request. To initiate a SAAR-N request SAAR Request Tool

for another employee*:

Click the **New SAAR Request** tab from the SAAR Request Tool main window.

*You must have the appropriate permissions to initiate a SAAR-N request for another employee.

Search Re	equests New SAAR Reques	t Defai	ult Routin	ig				
	7							
leg#	ast Name	UIC	Org	SMC	Status			
	Last Ivallie				New/Pending	▼ Search		
< Previo	ous Page 1 of 3 Next >>						9	Sort by: Last Name
(39) reco	ords found.							
Req#	Requestor				SMC	UIC	ORG	Status
287	BARIN, CLAUDINE				9C	66001	81320	New Request
1484	BEAM, RANDY				9C	66001	55330	New Request
1433	BULLOCK, JOSEPH				9C	66001	71001	In Routing
235	CAICEDO, RICHARD				SW	00246	N00C0WC	In Routing
156	CALAPAN, MYRNA				SW	00242	N6200WC	New Request
1426	CERNY, WILLIAM				9C	66001	55150	New Request
528	COOPER, JAMES				9C	66001	58210	In Routing
234	DUNCAN, AMBER				SW	00246	N37B0BC	New Request
317	ENGBERG, CHARLES				SW	00242	N6400WC	New Request
135	FARRENS, JAMES				SW	00242	N6400BC	New Request
1441	GABRI, MARSHA				NW	68742	N64WI	New Request
158	GARTON, JOHN				NW	68742	N9212BA	New Request
452	GILLIS, GRETTA				HQ	00052	N62A	New Request
335	HICKMAN, NADJA				SW	00242	N6400WC	New Request
387	HOWER, CRAIG				NW	68742	N62BR	New Request

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Initiating a New SAAR-N Request

There are no restrictions to the employee types you can select from when requesting a SAAR-N. However, in order to search for an employee, they must appear in the TWMS database and have an immediate supervisor associated with their TWMS record.

- 2. Click the **Select** link to begin the employee search.
- 3. Enter part of the Last Name and/or First Name and then click **Search**. The more information you provide the faster the search results. Use the other fields to further narrow your search results.

Note: If the employee does not have an immediate supervisor selected in their TWMS record then they will not display in the search



Last Name First Name UIC Org Type Filter [ayce e Official Grant Select					nber	Find Mer
Sort Last Name Search Close Window << Previous Page 1 of 1 Next >>		Type Filter	Org	UIC	First Name	Last Name
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Name UIC Org Code Type	Туре	Org Code		UIC	Name	

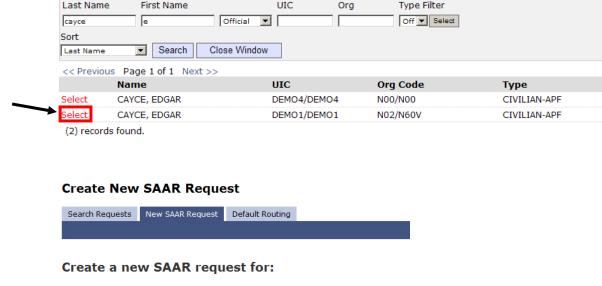
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16

Initiating a New SAAR-N Request

Find Member

4. Click the **Select** link next to the name of the employee you want to request a SAAR-N for.



Select

5. The selected name now populates the fields shown to the right. Click the S**ubmit** button.

6. If prompted, click **Yes**.



CAYCE, EDGAR

CIVILIAN-APF

Employee

17

Employee Type

Completing Part I of a SAAR-N

A new tab, "View/Edit Request", is now displayed and has two views. At this point, an email is sent to the employee that a SAAR-N has been initiated for them. The first view displays the online version of the SAAR-N for the selected employee. At this point, the employee can now wiew...their-SAAR-N from their TWMS self-service.

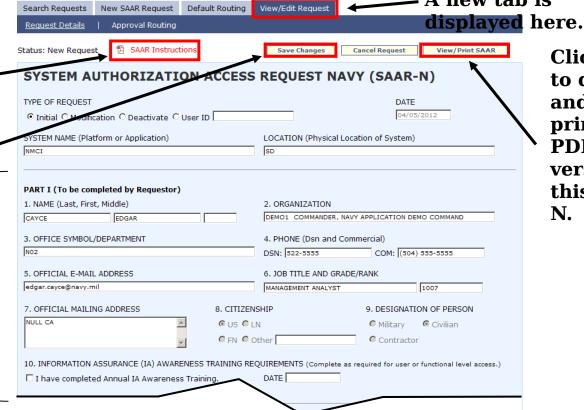
If you have any questions about how to complete the SAAR-N

then click here.

Click here to save any changes you've made to your SAAR-N.

Note: Most of the information in Part 1 will already be entered from the selected employee's TWMS record.
7. Complete or edit

the information in Part I as needed.



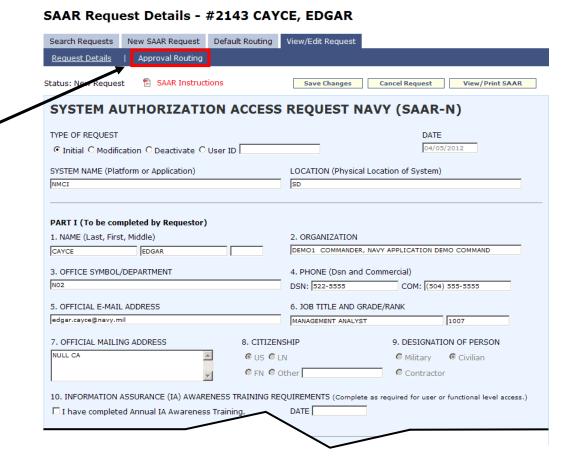
Click here to display and/or print the PDF version of this SAAR-N.

Viewing the Approval Routing Chain

The second view displays the names of the approvers for this SAAR-N and their current responses.

To view the approval routing chain for the selected SAAR-N.

After opening up the SAAR-N click the **Approval Routing** link to view who the approvers are.

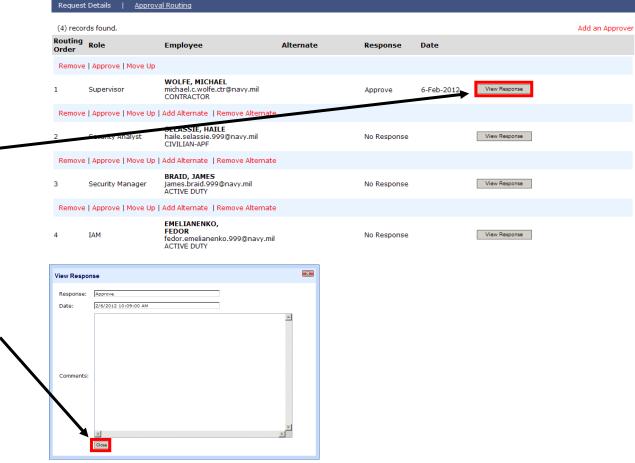


Viewing the Approval Routing Chain

The sequence of the routing, the approval roles, and the names of the approvers will now be displayed. Once the employee has initiated the routing for this SAAR-N you will be able to view the responses for each approver as "it routing to the prover as "it is routing to them."

2. Click the **View Response**button corresponding to the
role you would like to display
approval information for.

3. After reviewing the details for this particular response click the **Close** button.



Changing the SAAR-N Routing Chain

If you have the appropriate permissions you can change the default routing for an individual SAAR-N. You can change the approval sequence as well as add or remove an approver to/from

the routing chain.
To change the default routing
for an individual SAAR-N*:

I. Follow the steps as shown in the heading "Maintaining a SAAR-N Routing Chain" found earlier in this guide.

Note: As needed, use the links

Note: As needed, use the links corresponding to each approver to change the attributes of the routing chain. Changing the routing for this SAAR-N will not affect the default routing chain linked to the UIC and Org Code of this

**YOUP INVEST: have the appropriate permissions to change the default routing for a SAAR-N.



Viewing a SAAR-N

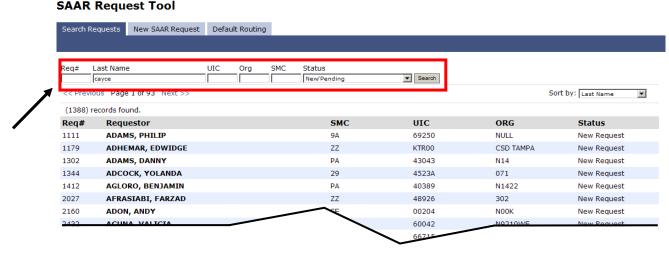
As soon as SAAR-N request is initiated by the requestor or by management it can be viewed using the SAAR Request Manager. Both new requests and requests in routing are available for viewing. Only the employees in your scope of access can be

viewed.

To view a SAAR-N*:

 Using the available search fields, enter your search criteria and then click the Search button.

corresponding to the name of the requestor you want *thewsthewsAMR-N for. appropriate permissions to view a SAAR-N.





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SAAR Request Tool

Search Requests New SAAR Request Default Routing

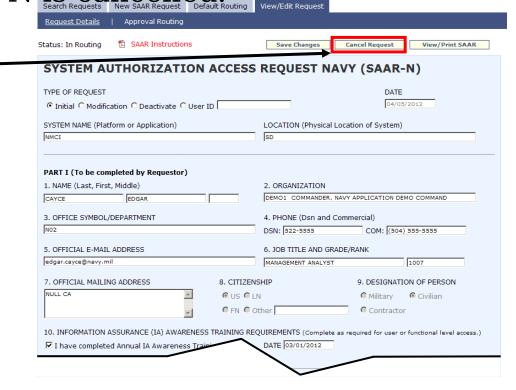
Viewing a SAAR-N

The SAAR-N is now displayed and available for editing or printing. Only

SAAR-Ns that have not been routed can be edited. You can also cancel the request if needed. An email will be sent to the requestor if their SAAR-N is cancel the regression of their saar.

Click here to cancel this SAAR-N.

Close the window when you are finished viewing this SAAR-N.



A SAAR-N may be routed for approval only after the required information in Part I is completed and the requestor has digitally signed it. The first approver for all SAAR-Ns will be the immediate supervisor of the requestor. Below shows an email that TWMS sends notifying an approver to approve/disapprove a SAAR-N request. After approving this SAAR-N, the digital signature and date signed will appear in the respective blocks on the SAAR-N request. After each approval, TWMS will automatically route the SAAR-N to the email address of the next approver until all digital signatures have been

Tgoat precreede.a SAAR-N

request the email you receive and click the link to review the SAAR-N request. You do not need a TWMS user account for this link to work.

From: noreply@twms.nmci.navy.mil
To: Wolfe, Michael CTR CNIC HQ, N62
Cc:
Subject: SAAR Action Request for EDGAR CAYCE
Signed By: twms.nmci.navy.mil

You have been identified as an approving official of a SAAR Request for EDGAR CAYCE which requires your action.
Please click the link below to review the request and provide your concurrence /nonconcurrence as appropriate.

https://twms.nmci.navy.mil/saar_form/?action=approve&id=2143&g=b08b8756-2de3-4ace-a3ed-3d59e8400ca7

2. Click **Yes.**

Note: A SAAR-N request can not be routed until a routing chain for the requestor's UIC and Org Code has first been created.

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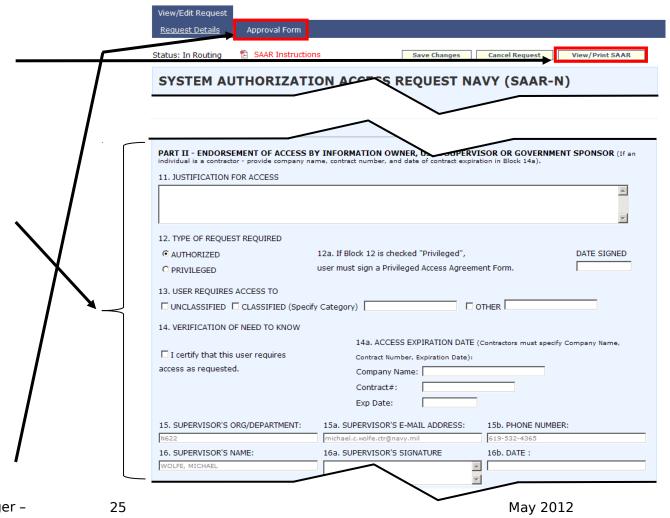


24 May 2012

A new window will open displaying the SAAR-N for this employee. You will be able to view or print the SAAR-N and edit the fields you are responsible for. You will also be able to approve or disapprove the

SAAR N Click the View/Print SAAR button to view or print the PDF version of the SAAR-N.

- If you are the immediate supervisor of the requestor then scroll down to Part II of the SAAR-N. If you are the IAM or Security Manager then scroll down to Part III.
- 5. Complete the necessary information according to the SAAR-N instructions. The fields you are able to complete depends on your role as an approver.

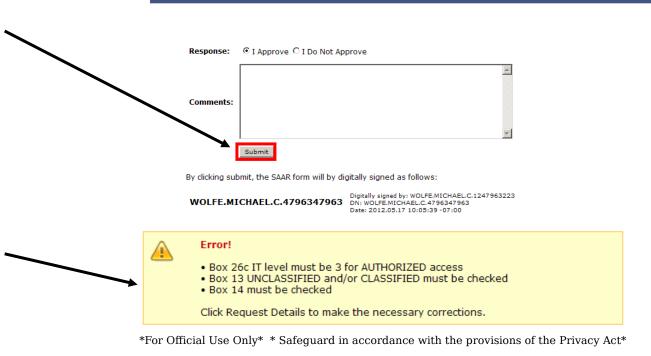


6. Click the **Approval Form**Managing Your SAAR-Ns - Workforce Manager -

The information displayed on the Approval Form is where you will approve or disapprove this SAAR-N. If you approve this SAAR-N then your response will update for others to view and an email will be sent to the next approver in the approval routing chain. If you disapprove this SAAR-N then your response will also update for others to view and an email will be sent to the requestor notifying them of the disapproval. If any changes are needed in order to approve this SAAR-N then a new SAAR-N will need to be requested verecest

Request Details

- Add any comments as necessary and click the Submit button.
- 8. If you receive an error message, review the message and then go back to the SAAR-N to complete the information in the missing fields. Your approval role will determine the fields on the SAAR-N that must be completed.



View/Edit Request Request Details

SAAR Request Approval Form - #2143 CAYCE, EDGAR

WOLFE.MICHAEL.C.4796347963

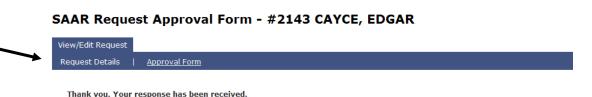
DN: WOLFE.MICHAEL.C.4796347963

O. Click the **Submit** button once more.



Approval Form

10. Your response has been received and an email has been sent to the next approver. You can now close the window.



Date: 2012.05.17 10:05:39 -07:00

Digitally signed by: WOLFE.MICHAEL.C.1247963223

Once all the approvers have digitally signed the SAAR-N request then it will be available in TWMS in two areas:

Search Requests New SAAR Request Default Routing

cayce

(1) records found.

2143

28

<< Previous Page 1 of 1 Next >>

CAYCE, EDGAR

1. In the SAAR Request Manager tool of TWMS

2. In the Agreements tab of the requestor's Training/Educ/Certs &

Skills form

To view a completed SAAR-N using the SAAR Request Manager tool*:

. Using the available search fields, enter your search criteria and then click the **Search** button. Make sure you have changed the Status to Completed/Cancelled/Revo ked.

2. Click the row

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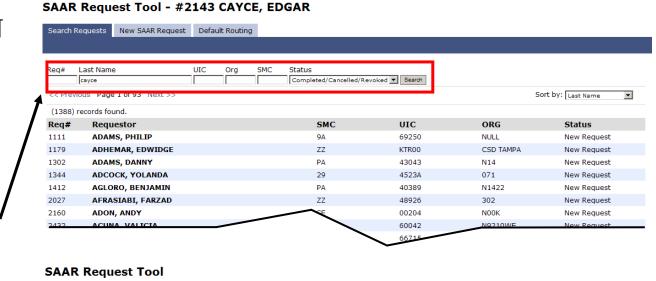
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Completed/Cancelled/Revoked ▼ Search

Sort by: Last Name

Status

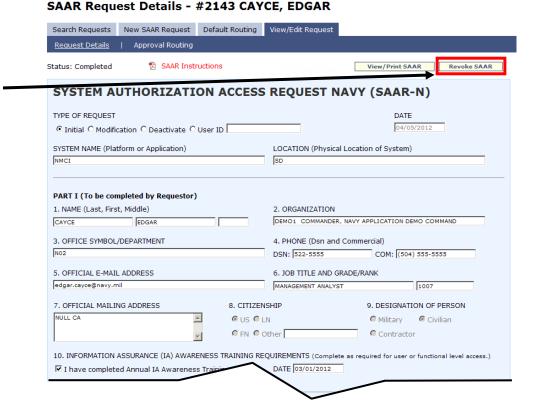
Completed

Viewing a Completed SAAR-N/Revoking

The SAAR-N is now displayed and available for printing. You can also revoke the request if needed. An email will be sent to the requestor if their SAAR-N is revoked.

Click here to revoke this SAAR-N.

3. Close the window when you are finished viewing this SAAR-N.



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To view a completed SAAR-N from the employee's Training/Educ/Cert & Skills form:

- From the Home page search for the name of the employee you want to view the SAAR-N request for.
- Click the name of the employee.

- 3. Click the

 Training/Educ/Cert &

 Skills button on the

 Navigation Menu.
- 4. Click the **Agreements** tab.



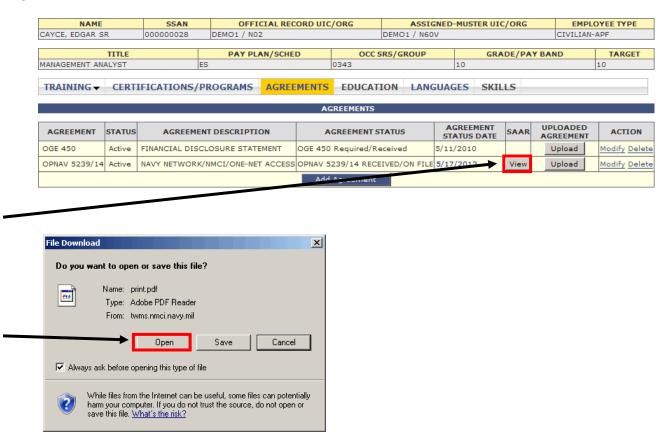


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The OPNAV 5239/14 will be listed as one of the agreements associated to this employee.

5. Click the **View** button to open the Adobe version of the SAAR-N for this employee.

6. Click **Open**.



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31

The SAAR-N request will now open and is available for saving, viewing, and printing.

7. Click the print or save icon to print or save this SAAR-N.

3. Close the window when you are finished viewing this SAAR-N.

